



County of Santa Cruz Provider Contact Numbers and Websites 2025 Benefit Plans

**Personnel Department
Employee Benefits Unit
701 Ocean Street, Room 510
Santa Cruz, CA 95060**

E-mail: benefits.questions@santacruzcountyca.gov
Benefits Hotline: (831) 454-2241
Website: <http://www.santacruzcountyca.gov/benefits>

Anthem HMO Select Anthem HMO Traditional	(855) 839-4524 www.anthem.com/ca/calpers	Group # HNB050GS – Select Group # HTB050GT – Traditional
Blue Shield Access+ HMO Blue Shield Trio HMO	(800) 334-5847 www.blueshieldca.com/calpers	Group # W0051411 – Access+ Group # W0051411 – Trio
UnitedHealthcare HMO	(877) 359-3714 https://www.whyuhc.com/calpers	Group # 682301 -SignatureValue Alliance Group# 682335 -SignatureValue Harmony
Kaiser HMO	(800) 464-4000 www.kaiserpermanente.org	Group # 3 – State of California CalPERS member
PERS Platinum PPO PERS Gold PPO	(855) 633-4436 https://includedhealth.com/microsite/calpers/	Group # W0051411 – Platinum Group # W0051411 – Gold Administered by Blue Shield of California
PORAC PPO <small>Available to Peace Officers Research Association members only.</small>	(800) 655-6397 (833) 261-2460 Carelon Rx https://ibtofporac.org health benefits www.porac.org main website	Group # 1875JC Administered by Anthem. Pharmacy services through Carelon Rx.

For names of Physicians accepting new patients and other provider related information, contact the appropriate medical group at the number or website listed below:

Palo Alto Medical Foundation (831) 423-4111 www.pamf.org

Kaiser Permanente (800) 464-4000 www.kaiserpermanente.org

Dignity Health Medical Network (831) 465-7800 www.dignityhealth.org

<p>Delta Dental of California (PPO)</p>	<p>(888) 335-8227 www.deltadentalins.com</p>	<p>Group # 07638-00011 - Basic Group # 07638-00015 - Buy-Up Option</p>
<p>Cigna Dental (HMO)</p>	<p>Pre-Enrollment: (800) 564-7642 www.cigna.com Post-Enrollment: (800) 244-6224 www.mycigna.com</p>	<p>Group # 334901</p>
<p>Vision Service Plan (VSP)</p>	<p>(800) 877-7195 www.vsp.com</p>	<p>Group # 12137687-0468</p>
<p>Concern (EAP) Employee Assistance Program</p>	<p>(800) 344-4222 https://employees.concernhealth.com</p>	<p>Enter company code: Santacruz</p>
<p>CalPERS Retirement & Health Benefits</p>	<p>(888) 225-7377 www.calpers.ca.gov</p>	<p>The County of Santa Cruz DOES NOT participate in the Online Health Enrollment Self-Service function via myCalPERS. Be sure to submit all paperwork directly to the Benefits Team for processing.</p>
<p>Inspira (FSA) Flexible Spending Account Program</p>	<p>(844) 729-3539 Fax: (855) 703-5305 https://inspirafinancial.com</p>	<p>Group # 120468</p>
<p>The Hartford Supplemental Life Insurance</p>	<p>(800) 331-7234 https://www.thehartford.com/</p>	<p>Group # 677791</p>
<p>MissionSquare Deferred Compensation 457 Plan</p>	<p>(800) 669-7400 https://www.msqplanservices.org/myplan/santacruzca</p>	<p>Plan # 305886 Plan Name: County of Santa Cruz</p>
<p><u>PHARMACY SERVICES</u></p> <p>Optum RX – for all Health Plans (except Blue Shield HMOs, PORAC and Kaiser)</p> <p>Blue Shield CA Pharmacy Benefits – Blue Shield Access+ and Blue Shield Trio</p>	<p>(855) 505-8110 www.optumrx.com/calpers</p> <p>(800) 334-5847 https://myoptions.blueshieldca.com/calpers_active/calpers_active/index#pharmacy</p>	<p>Mail service delivery managed by CVS Caremark</p>