

Santa Cruz County Probation *Success!* Center

303 Water Street, Santa Cruz CA 95060 (831) 454-2250

September 15th– September 19th, 2025

*Services marked with an asterisk * are available for walk-in without appointment or enrollment*

Day	Morning	Afternoon/Evening
Mon	9:00-12:00 Friends Outside Reentry Support, Basic Needs, Community/Criminal Justice Resource Navigation and Referrals with Claire Milburn/Laura Zarate 9:00-12:00 Janus Case Manager with Lavada B. Holdener 9:00-12:00 Goodwill CC Employment Specialist with Andrew Munoz 10:00-11:30 Friends Outside Skills for Reentry Class (CTBI) with Claire Milburn 10:00-12:00 Monarch Positive Solutions Class with Ana Ontivers	1:00-4:00 Friends Outside Reentry Support, Basic Needs, Community/Criminal Justice Resource Navigation and Referrals with Claire Milburn/Laura Zarate 1:00-4:00 Janus Case Manager with Lavada B. Holdener 1:00-4:00 Goodwill CC Employment Specialist with Andrew Munoz 1:00-3:00 MENTors with Deutron Kebebew (Zoom) 5:00-8:00 MENTors with Deutron Kebebew (Zoom)
Tues	9:00-12:00 Friends Outside Reentry Support, Basic Needs, Community/Criminal Justice Resource Navigation and Referrals with Claire Milburn/Laura Zarate 10:00-12:00 Janus Peer Support Specialist with John Ragona 9:00-12:00 Janus Case Manager with Lavada B. Holdener 9:00-12:00 COE Computer Lab and High School Diploma Tutoring with Ismael Cruz 9:00-12:00 Goodwill CC Employment Specialist with Sulema Eustaquio 9:00-12:00 Barrios Unidos Reentry Mentoring with Mary Lou	1:00-4:00 Friends Outside Reentry Support, Basic Needs, Community/Criminal Justice Resource Navigation and Referrals with Claire Milburn/Laura Zarate 1:00-3:30 Janus Peer Support Specialist with John Ragona 1:00-4:00 Janus Case Manager with Lavada B. Holdener 1:00-4:00 COE Computer Lab and High School Diploma Tutoring with Ismael Cruz 1:00-4:00 Goodwill CC Employment Specialist with Sulema Eustaquio 1:00-8:00 MENTors Class (Zoom) with Deutron Kebebew
Wed	9:00-12:00 Friends Outside Reentry Support, Basic Needs, Community/Criminal Justice Resource Navigation and Referrals with Claire Milburn/Laura Zarate 10:00-12:00 Janus Peer Support Specialist with John Ragona 9:00-12:00 Janus Case Manager with Lavada B. Holdener 9:00-12:00 Goodwill CC Employment Specialist with Andrew Munoz	1:00-4:00 Friends Outside Reentry Support, Basic Needs, Community/Criminal Justice Resource Navigation and Referrals with Claire Milburn/Laura Zarate 1:00-3:30 Janus Peer Support Specialist with John Ragona 1:00-4:00 Janus Case Manager with Lavada B. Holdener 1:00-4:00 Goodwill CC Employment Specialist with Andrew Munoz 1:30-3:00 Friends Outside Skills for Reentry Class (CTBI) with Claire Milburn 2:00-8:00 MENTors Class with Deutron Kebebew (15 Madison Street in Watsonville)
Thurs	9:00-12:00 Friends Outside Reentry Support, Basic Needs, Community/Criminal Justice Resource Navigation and Referrals with Claire Milburn/Laura Zarate 10:00-12:00 Janus Peer Support Specialist with John Ragona 9:00-12:00 Janus Case Manager with Lavada B. Holdener 9:00-12:00 COE Computer Lab and High School Diploma Tutoring with Ismael Cruz 9:00-12:00 Barrios Unidos Reentry Mentoring with Mary Lou 9:00-12:00 Monarch Women's Reentry Support Services with Ana Ontiveros	1:00-4:00 Friends Outside Reentry Support, Basic Needs, Community/Criminal Justice Resource Navigation and Referrals with Claire Milburn/Laura Zarate 1:00-3:30 Janus Peer Support Specialist with John Ragona 1:00-4:00 Janus Case Manager with Lavada B. Holdener 1:00-4:00 COE Computer Lab and High School Diploma Tutoring with Ismael Cruz 1:00-4:30 Barrios Unidos Reentry Mentoring with Mary Lou 12:30-6:00 MENTors Class (Zoom) with Deutron Kebebew
Fri	9:00-12:00 Friends Outside Reentry Support, Basic Needs, Community/Criminal Justice Resource Navigation and Referrals with Claire Milburn 10:00-12:00 Janus Peer Support Specialist with John Ragona 9:00-12:00 Janus Case Manager with Lavada B. Holdener 9:00-12:00 Goodwill CC Employment Specialist with Sulema Eustaquio 9:00-12:00 COE Computer Lab with Rita	1:00-4:00 Friends Outside Reentry Support, Basic Needs, Community/Criminal Justice Resource Navigation and Referrals with Claire Milburn 1:00-3:30 Janus Peer Support Specialist with John Ragona 1:00-4:00 Janus Case Manager with Lavada B. Holdener

Sat	7:00-9:00 MENTors Class (Zoom) with Deutron Kebebew	1:00-3:00 MENTors Class (Zoom) with Deutron Kebebew
	9:00-11:00 MENTors Group (Zoom) with Deutron Kebebew	3:00-5:00 MENTors Class (Zoom) with Deutron Kebebew
	11:00-1:00 MENTors Class (Zoom) with Deutron Kebebew	6:00-8:00 MENTors Class – Spanish (15 Madison St. Watsonville) with Tony G.

Santa Cruz County Probation Success Center

Welcome!

The Santa Cruz County Probation Service Center (PSC) provides a wide variety of support and services to assist individuals in the criminal justice system to comply with all court orders, avoid criminal behavior, and successfully reintegrate into their community. Most services are provided through referral from the probation department based on assessed need, but limited walk-in support is also available.

Hours and Location

South County **Success!** Center

2007 Freedom Blvd, Freedom, CA, 95019 Phone # 831-228-1182

Hours: Monday – Friday 9:00 a.m. to 5:00 p.m.

Center Schedule for **September 15th – September 19th, 2025**

Day	Morning	Afternoon/Evening
Mon	9:00-12:00pm Friends Outside Reentry Support, Basic Needs, Community/Criminal Justice Resource Navigation & Referrals with Victor Medina and Derrick Valencia 8:00-12:00pm Janus Carmen Hernandez 8:30-12:00pm Goodwill CC Sulema Estaquio Reentry Employment Specialist 9:00-12pm Janus Erika Urbietta	12:00-5:00pm Friends Outside Reentry Support, Basic Needs, Community/Criminal Justice Resource Navigation & Referrals with Victor Medina and Derrick Valencia 1:00-4:30pm Janus Carmen Hernandez 1:00-4:30pm Goodwill CC Sulema Estaquio Reentry Employment Specialist 1:00-5:00pm Janus Erika Urbietta 5-6:30 pm Friends Outside Courage to Change English Xiomara Rivera
Tue	9:00-12:00pm Friends Outside Reentry Support, Basic Needs, Community/Criminal Justice Resource Navigation & Referrals with Derrick Valencia and Victor Medina 8:00-12:00pm Janus Carmen Hernandez 8:00-12pm Goodwill CC Andrew Munoz 9:00-12pm Janus Erika Urbietta	12:00-5:00pm Friends Outside Reentry Support, Basic Needs, Community/Criminal Justice Resource Navigation & Referrals with Victor Medina and Laura Zarate 1:00-4:30pm Janus Carmen Hernandez 1:00-4:30pm Goodwill CC Andrew Munoz 1:00-5:00pm Janus Erika Urbietta 1:30pm-5:00pm AB109 SUD Assessment Leo Torres 5-6:30 pm Friends Outside Courage to Change Spanish Laura Zarate
Wed	9:00-12:00 Friends Outside Reentry Support, Basic Needs, Community/Criminal Justice Resource Navigation & Referrals with Victor Medina 8:00-12:00pm Janus Carmen Hernandez 8:30-12:00pm Goodwill CC Sulema Estaquio Reentry Employment Specialist 9:00-12pm Janus Erika Urbietta	12:00-5:00pm Friends Outside Reentry Support, Basic Needs, Community/Criminal Justice Resource Navigation & Referrals with Gladis Perez, Xiomara Rivera, and Victor Medina 1:00-4:30pm Janus Carmen Hernandez 1:00-4:30pm Goodwill CC Sulema Estaquio Reentry Employment Specialist 1:00-5:00pm Janus Erika Urbietta 5:00-6:30pm Friends Outside Courage to Change Spanish Gladis Perez
Thur	9:00am-12:00pm Friends Outside Reentry Support, Basic Needs, Community/Criminal Justice Resource Navigation & Referrals with Derrick Valencia and Victor Medina 8:00-12:00pm Janus Carmen Hernandez 8:00-12pm Goodwill CC Andrew Munoz 8:30-12:00pm Janus Carmen Hernandez 9:00-12pm Janus Erika Urbietta	12:00-5:00pm Friends Outside Reentry Support, Basic Needs, Community/Criminal Justice Resource Navigation & Referrals with Xiomara Rivera and Victor Medina 1:00-4:30pm Janus Carmen Hernandez 1:00-4:30pm Goodwill CC Sulema Estaquio 1:00-4:30pm Janus Carmen Hernandez 1:00-5:00pm Janus Erika Urbietta
Fri	9:00am-1:00pm Friends Outside Reentry Support, Basic Needs, Community/Criminal Justice Resource Navigation & Referrals with Xiomara Rivera 8:30-12:00pm Janus Carmen Hernandez 9:00-12pm Janus Erika Urbietta 9:30-12:00pm COE Ismael Cruz	1:00-5:00pm Friends Outside Reentry Support, Basic Needs, Community/Criminal Justice Resource Navigation & Referrals with Gladis Perez and Victor Medina 1:00-4:30pm Janus Carmen Hernandez 1:00-5:00pm Janus Erika Urbietta 1:00-4:30pm Goodwill CC Andrew Munoz 1:00-5:00pm COE Ismael Cruz

The PSC is located at 303 Water Street in Santa Cruz, near the corner of Water and Ocean Street. Ordinary hours are Monday through Friday from 9:00 a.m. to 4:00 p.m. *Note that hours and access may vary based on Shelter In Place Orders (see below).* The front desk can be reached at (831) 454-2250.

Classes and Services

Friends Outside Restorative Justice Specialist. Assistance is getting started with PSC services. Review and tracking case plan, assistance in overcoming barriers to service access and community reintegration. (Walk-in/ Appointment)

COE Computer Lab and High School Diploma Tutoring. Open computer and internet access for job and housing search, computer literacy support and enrolment/tutoring for high school diploma/equivalency. (Walk-in/ Appointment)

Friends Outside Reentry Support Phone Line. Support with basic needs and service access for individuals unable to come to the PSC. (831-427-5078)

Goodwill Central Coast- Assistance with accessing online job search tools, along with personalized coaching for reaching out to employers, completing applications, and succeeding in interviews (Walk-in/ Appointment).

Monarch Positive Solution class- This program focuses on providing tools to stop abusive behavior, developing an appreciation of emotions and changing the attitudes that have contributed to abusive behavior.

Encompass ReTurn Project. Trauma-informed mental health services for AB109 clients who have been incarcerated.

Friends Outside CTBI Class. Evidence-based curriculum addressing criminal thinking, behaviors, and identity by clarifying values, increasing self-awareness, esteem, and control, problem-solving and planning skills.

MENTors Class. Multi-generational parenting and father involvement program, including skill-building and peer support network. (Zoom)

Monarch Women's Reentry Support Services. Comprehensive community-based support through Monarch Community Services for women in reentry.

Janus – Janus has remained dedicated to its mission: Provide supportive, hope-inspiring and successful SUD treatment services in a professional and compassionate environment while assisting individuals and families on their journey toward wellness and recovery.

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