

# Santa Cruz County Probation *Success!* Center

303 Water Street, Santa Cruz CA 95060 (831) 454-2250

**June 2nd– June 6th, 2025**

*Services marked with an asterisk \* are available for walk-in without appointment or enrollment*

| Day   | Morning  | Afternoon/Evening   |
|-------|--|---|
| Mon   | 9:00-12:00 <b>Friends Outside</b> Reentry Support, Basic Needs, Community/Criminal Justice Resource Navigation and Referrals with Claire Milburn<br>9:00-12:00 <b>Janus</b> Peer Support Specialist with John Ragona<br>9:00-12:00 <b>Janus</b> Case Manager with Maceo Porro<br>9:00-12:00 <b>Goodwill CC</b> Employment Specialist with Andrew Munoz<br>10:00-12:00 <b>COE Computer Lab</b> with Virginia Hartman<br>10:00-11:30 <b>Friends Outside</b> Skills for Reentry Class (CTBI) with Claire Milburn<br>10:00-12:00 <b>Monarch</b> Positive Solutions Class with Esmeralda Torres | 1:00-4:00 <b>Friends Outside</b> Reentry Support, Basic Needs, Community/Criminal Justice Resource Navigation and Referrals with Claire Milburn<br>1:00-4:00 <b>Janus</b> Peer Support Specialist with John Ragona<br>1:00-4:00 <b>Janus</b> Case Manager with Maceo Porro<br>1:00-4:00 <b>COE</b> Computer Lab with Virginia Hartman<br>1:00-4:00 <b>Goodwill CC</b> Employment Specialist with Andrew Munoz<br>1:00-3:00 <b>MENTors</b> with Deutron Kebebew (Zoom)<br>5:00-8:00 <b>MENTors</b> with Deutron Kebebew (Zoom) |
| Tues  | 9:00-12:00 <b>Friends Outside</b> Reentry Support, Basic Needs, Community/Criminal Justice Resource Navigation and Referrals with Claire Milburn<br>9:00-12:00 <b>Barrios Unidos</b> Reentry Mentoring with Mary Lou<br>9:00-12:00 <b>Janus</b> Peer Support Specialist with John Ragona<br>9:00-12:00 <b>Janus</b> Case Manager with Maceo Porro<br>9:00-12:00 <b>COE</b> Computer Lab and High School Diploma Tutoring with Ismael Cruz  | 1:00-4:00 <b>Friends Outside</b> Reentry Support, Basic Needs, Community/Criminal Justice Resource Navigation and Referrals with Claire Milburn<br>1:00-4:00 <b>Janus</b> Peer Support Specialist with John Ragona<br>1:00-4:00 <b>COE</b> Computer Lab and High School Diploma Tutoring with Ismael Cruz<br>1:00-4:00 <b>Janus</b> Case Manager with Maceo Porro<br>1:00-4:00 <b>Goodwill CC</b> Employment Specialist with Sulema Eustaquio<br>1:00-8:00 <b>MENTors Class</b> (Zoom) with Deutron Kebebew                   |
| Wed   | 9:00-12:00 <b>Janus</b> Peer Support Specialist with John Ragona<br>9:00-12:00 <b>Goodwill CC</b> Employment Specialist with Andrew Munoz<br>9:00-12:00 <b>Janus</b> Case Manager with Maceo Porro<br>9:00-12:00 <b>COE</b> Computer Lab with Virginia Hartman<br>9:00-12:00 <b>Goodwill CC</b> Employment Specialist with Andrew Munoz  | 1:00-3:30 <b>COE</b> Computer Lab with Virginia Hartman<br>1:00-4:00 <b>Janus</b> Peer Support Specialist with John Ragona<br>1:30-3:00 <b>Friends Outside</b> Skills for Reentry Class (CTBI) with Claire Milburn<br>1:00-4:00 <b>Janus</b> Case Manager with Maceo Porro<br>1:00-4:00 <b>Goodwill CC</b> Employment Specialist with Andrew Munoz<br>2:00-8:00 <b>MENTors Class</b> with Deutron Kebebew (15 Madison Street in Watsonville)  |
| Thurs | 9:00-12:00 <b>Janus</b> Peer Support Specialist with John Ragona<br>9:00-12:00 <b>Monarch</b> Women's Reentry Support Services with Ana Ontiveros<br>9:00-12:00 <b>Janus</b> Case Manager with Maceo Porro<br>9:00-12:00 <b>Barrios Unidos</b> Reentry Mentoring with Mary Lou   | 1:00-4:30 <b>Barrios Unidos</b> Reentry Mentoring with Mary Lou<br>1:00-4:00 <b>Janus</b> Case Manager with Maceo Porro<br>1:00-4:00 <b>Janus</b> Peer Support Specialist with John Ragona<br>1:00-4:00 <b>ReTurn Project</b> Intensive Case Manager with Cynthia Mattingly<br>1:00-3:00 <b>Goodwill CC</b> Resource Specialist with Karina Valdez<br>12:30-6:00 <b>MENTors Class</b> (Zoom) with Deutron Kebebew   |
| Fri   | 9:00-12:00 <b>Friends Outside</b> Reentry Support, Basic Needs, Community/Criminal Justice Resource Navigation and Referrals with Claire Milburn<br>9:00-12:00 <b>Janus</b> Peer Support Specialist with John Ragona   | 1:00-2:00 <b>Friends Outside</b> Reentry Support, Basic Needs, Community/Criminal Justice Resource Navigation and Referrals with Claire Milburn<br>1:00-4:00 <b>Janus</b> Peer Support Specialist with John Ragona<br>1:00-3:00 <b>Goodwill CC</b> Resource Specialist with Karina Valdez   |

**South County Success! Center**  
**2007 Freedom Blvd, Freedom, CA, 95019 Phone # 831-228-1182**  
**Hours: Monday – Thursday 9:00 a.m. to 5:00 p.m.**  
**Center Schedule for June 2nd – June 6th, 2025**

| Day  | Morning   | Afternoon/Evening   |
|------|---|---|
| Mon  | 9:00-12:00pm <b>Friends Outside</b> Reentry Support, Basic Needs, Community/Criminal Justice Resource Navigation & Referrals with Derrick Valencia and Victor Medina<br>8:30-12:00pm <b>Goodwill CC</b> Sulema Estaquio Reentry Employment Specialist<br>8:30-12:00pm <b>Janus</b> Carmen Hernandez<br>9:00-12pm <b>Janus</b> Erika Urbieto       | 12:00-5:00pm <b>Friends Outside</b> Reentry Support, Basic Needs, Community/Criminal Justice Resource Navigation & Referrals with Victor Medina<br>1:00-4:30pm <b>Goodwill CC</b> Sulema Estaquio Reentry Employment Specialist<br>1:00-4:30pm <b>Janus</b> Carmen Hernandez<br>1:00-4:30pm <b>Janus</b> Erika Urbieto<br>5-6:30 pm <b>Friends Outside</b> Courage to Change Mark De La Vega                                      |
| Tue  | 9:00-12:00pm <b>Friends Outside</b> Reentry Support, Basic Needs, Community/Criminal Justice Resource Navigation & Referrals with Derrick Valencia<br>8:30-12:00pm <b>Goodwill CC</b> Andrew Munoz Reentry Employment Specialist<br>8:30-12:00pm <b>Janus</b> Carmen Hernandez<br>9:00-12pm <b>Janus</b> Erika Urbieto                            | 12:00-5:00pm <b>Friends Outside</b> Reentry Support, Basic Needs, Community/Criminal Justice Resource Navigation & Referrals with Xiomara Rivera, Laura Zarate, and Victor Medina<br>12:00-4:30pm <b>Goodwill CC</b> Andrew Munoz Reentry Employment Specialist<br>1:00-4:30pm <b>Janus</b> Carmen Hernandez<br>1:00-4:30pm <b>Janus</b> Erika Urbieto<br>5-6:30 pm <b>Friends Outside</b> Courage to Change Spanish Laura Zarate |
| Wed  | 9:00am-12:00pm <b>Friends Outside</b> Reentry Support, Basic Needs, Community/Criminal Justice Resource Navigation & Referrals with Victor Medina and Laura Zarate<br>9:00-12pm <b>Janus</b> Erika Urbieto  | 12:00-5:00pm <b>Friends Outside</b> Reentry Support, Basic Needs, Community/Criminal Justice Resource Navigation & Referrals with and Victor Medina, Xiomara Rivera, and Laura Zarate<br>1:00-4:30pm <b>Janus</b> Erika Urbieto<br>5:00-6:30pm <b>Friends Outside</b> Courage to Change Spanish Xiomara Rivera  |
| Thur | <b>Site Closed 11 am - 2 pm</b><br>9:00am-11:00pm <b>Friends Outside</b> Reentry Support, Basic Needs, Community/Criminal Justice Resource Navigation & Referrals with Victor Medina<br>8:30-12:00pm <b>Janus</b> Carmen Hernandez<br>9:00-12pm <b>Janus</b> Erika Urbieto<br>9:00-11:45pm <b>Goodwill CC</b> Karina Valdez Resource Specialist   | <b>Site Closed 11 am - 2 pm</b><br>2:00-5:00pm <b>Friends Outside</b> Reentry Support, Basic Needs, Community/Criminal Justice Resource Navigation & Referrals with Victor Medina<br>1:00-4:30pm <b>Janus</b> Carmen Hernandez<br>1:00-4:30pm <b>Janus</b> Erika Urbieto<br>12:00-4:30pm <b>Goodwill CC</b> Andrew Munoz Reentry Employment Specialist  |
| Fri  | 9:00am-12:00pm <b>Friends Outside</b> Reentry Support, Basic Needs, Community/Criminal Justice Resource Navigation & Referrals with Derrick Valencia, Xiomara Rivera, and Laura Zarate<br>8:30-12:00pm <b>Janus</b> Carmen Hernandez<br>9:00-12pm <b>Janus</b> Erika Urbieto<br>9:00-11:45pm <b>Goodwill CC</b> Karina Valdez Resource Specialist | 12:00-5:00pm <b>Friends Outside</b> Reentry Support, Basic Needs, Community/Criminal Justice Resource Navigation & Referrals with Victor Medina, Xiomara Rivera, Gladis Perez<br>1:00-4:30pm <b>Janus</b> Carmen Hernandez<br>1:00-4:30pm <b>Janus</b> Erika Urbieto  |

# Santa Cruz County Probation Success Center

## Welcome!

The Santa Cruz County Probation Service Center (PSC) provides a wide variety of support and services to assist individuals in the criminal justice system to comply with all court orders, avoid criminal behavior, and successfully reintegrate into their community. Most services are provided through referral from the probation department based on assessed need, but limited walk-in support is also available.

## Hours and Location

The PSC is located at 303 Water Street in Santa Cruz, near the corner of Water and Ocean Street. Ordinary hours are Monday through Friday from 9:00 a.m. to 4:00 p.m. *Note that hours and access may vary based on Shelter In Place Orders (see below).* The front desk can be reached at (831) 454-2250.

## Classes and Services

**Friends Outside Restorative Justice Specialist.** Assistance is getting started with PSC services. Review and tracking case plan, assistance in overcoming barriers to service access and community reintegration. (Walk-in/ Appointment)

**COE Computer Lab and High School Diploma Tutoring.** Open computer and internet access for job and housing search, computer literacy support and enrolment/tutoring for high school diploma/equivalency. (Walk-in/ Appointment)

**Friends Outside Reentry Support Phone Line.** Support with basic needs and service access for individuals unable to come to the PSC. (831-427-5078)

**Goodwill Central Coast-** Assistance with accessing online job search tools, along with personalized coaching for reaching out to employers, completing applications, and succeeding in interviews (Walk-in/ Appointment).

**Monarch Positive Solution class-** This program focuses on providing tools to stop abusive behavior, developing an appreciation of emotions and changing the attitudes that have contributed to abusive behavior.

**Encompass ReTurn Project.** Trauma-informed mental health services for AB109 clients who have been incarcerated.

**Friends Outside CTBI Class.** Evidence-based curriculum addressing criminal thinking, behaviors, and identity by clarifying values, increasing self-awareness, esteem, and control, problem-solving and planning skills.

**MENtors Class.** Multi-generational parenting and father involvement program, including skill-building and peer support network. (Zoom)

**Monarch Women's Reentry Support Services.** Comprehensive community-based support through Monarch Community Services for women in reentry.

**Janus** – Janus has remained dedicated to its mission: Provide supportive, hope-inspiring and successful SUD treatment services in a professional and compassionate environment while assisting individuals and families on their journey toward wellness and recovery.