

# Santa Cruz County Probation *Success!* Center

303 Water Street, Santa Cruz CA 95060 (831) 454-2250

**December 8th– December 12th, 2025**

*Services marked with an asterisk \* are available for walk-in without appointment or enrollment*

Day	Morning	Afternoon/Evening
Mon	9:00-12:00 <b>Friends Outside</b> Reentry Support, Basic Needs, Community/Criminal Justice Resource Navigation and Referrals with Claire Milburn/ Laura Zarate 9:00-12:00 <b>Janus</b> Case Manager with Carmen Hernandez/Cory 9:00-12:00 <b>Goodwill CC</b> Employment Specialist with Andrew Munoz 10:00-12:00 <b>COE Computer Lab</b> with Virginia Hartman 10:00-12:00 <b>Monarch</b> Positive Solutions Class with Ana Ontiveros	1:00-4:00 <b>Friends Outside</b> Reentry Support, Basic Needs, Community/Criminal Justice Resource Navigation and Referrals with Claire Milburn/ Laura Zarate 1:00-4:00 <b>Janus</b> Case Manager with Carmen Hernandez 1:00-4:00 <b>Goodwill CC</b> Employment Specialist with Andrew Munoz 1:00-4:00 <b>COE Computer Lab</b> with Virginia Hartman 1:30-3:00 <b>Friends Outside</b> Courage to Change (CTBI) with Claire Milburn 1:00-3:00 <b>MENTors</b> with Deutron Kebebew (Zoom) 5:00-8:00 <b>MENTors</b> with Deutron Kebebew (Zoom)
Tues	9:00-12:00 <b>Friends Outside</b> Reentry Support, Basic Needs, Community/Criminal Justice Resource Navigation and Referrals with Claire Milburn 9:00-12:00 <b>Janus</b> Case Manager with Lavada B. Holdener/Carmen Hernandez 9:00-12:00 <b>COE Computer Lab</b> and High School Diploma Tutoring with Ismael Cruz 9:00-12:00 <b>Goodwill CC</b> Employment Specialist with Sulema Eustaquio	1:00-4:00 <b>Friends Outside</b> Reentry Support, Basic Needs, Community/Criminal Justice Resource Navigation and Referrals with Claire Milburn 1:00-4:00 <b>Janus</b> Case Manager with Lavada B. Holdener/Carmen Hernandez 1:00-4:00 <b>COE Computer Lab</b> and High School Diploma Tutoring with Ismael Cruz 1:00-4:00 <b>Goodwill CC</b> Employment Specialist with Sulema Eustaquio 1:00-8:00 <b>MENTors Class</b> (Zoom) with Deutron Kebebew
Wed	9:00-12:00 <b>Friends Outside</b> Reentry Support, Basic Needs, Community/Criminal Justice Resource Navigation and Referrals with Claire Milburn/Laura Zarate 9:00-12:00 <b>COE Computer Lab</b> with Virginia Hartman 10:00-12:00 <b>Janus</b> Peer Support Specialist with John Ragona 9:00-12:00 <b>Janus</b> Case Manager with Lavada B. Holdener 9:00-12:00 <b>Goodwill CC</b> Employment Specialist with Andrew Munoz	1:00-3:30 <b>Janus</b> Peer Support Specialist with John Ragona 1:00-4:00 <b>Janus</b> Case Manager with Lavada B. Holdener 1:00-4:00 <b>Goodwill CC</b> Employment Specialist with Andrew Munoz 1:30-3:00 <b>Friends Outside</b> Skills for Reentry Class (CTBI) with Claire Milburn 2:00-8:00 <b>MENTors Class</b> with Deutron Kebebew (15 Madison Street in Watsonville)
Thurs	9:00-12:00 <b>Friends Outside</b> Reentry Support, Basic Needs, Community/Criminal Justice Resource Navigation and Referrals with Claire Milburn/Laura Zarate 9:00-12:00 <b>COE Computer Lab</b> and High School Diploma Tutoring with Ismael Cruz 9:00-12:00 <b>Janus</b> Case Manager with Carmen Hernandez 9:00-12:00 <b>Goodwill CC</b> Employment Specialist with Andrew Munoz 9:00-12:00 <b>Monarch</b> Women's Reentry Support Services with Ana Ontiveros 9:00-12:00 <b>Barrios Unidos</b> Reentry Mentoring with Mary Lou 10:00-12:00 <b>Janus</b> Peer Support Specialist with John Ragona	1:00-4:00 <b>Friends Outside</b> Reentry Support, Basic Needs, Community/Criminal Justice Resource Navigation and Referrals with Claire Milburn/Laura Zarate 1:00-3:30 <b>Janus</b> Peer Support Specialist with John Ragona 1:00-4:00 <b>Janus</b> Case Manager with Carmen Hernandez 1:00-4:00 <b>COE Computer Lab</b> and High School Diploma Tutoring with Ismael Cruz 1:00-4:30 <b>Barrios Unidos</b> Reentry Mentoring with Mary Lou 12:30-6:00 <b>MENTors Class</b> (Zoom) with Deutron Kebebew
Fri	9:00-12:00 <b>Friends Outside</b> Reentry Support, Basic Needs, Community/Criminal Justice Resource Navigation and Referrals with Claire Milburn 9:00-12:00 <b>COE Computer Lab</b> with Rita 10:00-12:00 <b>Janus</b> Peer Support Specialist with John Ragona 9:00-12:00 <b>Goodwill CC</b> Employment Specialist with Sulema Eustaquio 9:00-12:00 <b>Janus</b> Case Manager with Lavada B.	1:00-4:00 <b>Friends Outside</b> Reentry Support, Basic Needs, Community/Criminal Justice Resource Navigation and Referrals with Claire Milburn 1:00-3:30 <b>Janus</b> Peer Support Specialist with John Ragona 1:00-4:00 <b>Janus</b> Case Manager with Carmen Hernandez/Lavada B. Holdener

Sat	7:00-9:00 <b>MENTors Class</b> (Zoom) with Deutron Kebebew 9:00-11:00 <b>MENTors Group</b> (Zoom) with Deutron Kebebew 11:00-1:00 <b>MENTors Class</b> (Zoom) with Deutron Kebebew	1:00-3:00 <b>MENTors Class</b> (Zoom) with Deutron Kebebew 3:00-5:00 <b>MENTors Class</b> (Zoom) with Deutron Kebebew 6:00-8:00 <b>MENTors Class</b> – Spanish (15 Madison St. Watsonville) with Tony G.
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# South County **Success!** Center

2007 Freedom Blvd, Freedom, CA, 95019 Phone # 831-228-1182

Hours: Monday – Friday 9:00 a.m. to 5:00 p.m.

## Center Schedule for **December 8th – December 12th, 2025**

Day	Morning	Afternoon/Evening
<b>Mon</b>	9:00-12:00pm <b>Friends Outside</b> Reentry Support, Basic Needs, Community/Criminal Justice Resource Navigation & Referrals with Victor Medina and Derrick Valencia 8:30-12:00pm <b>Goodwill CC</b> Sulema Estaquio Reentry Employment Specialist	12:00-5:00pm <b>Friends Outside</b> Reentry Support, Basic Needs, Community/Criminal Justice Resource Navigation & Referrals with Victor Medina and Derrick Valencia 1:00-4:30pm <b>Goodwill CC</b> Sulema Estaquio Reentry Employment Specialist 5:00-6:30 pm <b>Friends Outside</b> Courage to Change English Mark De Le Vega
<b>Tue</b>	9:00-12:00pm <b>Friends Outside</b> Reentry Support, Basic Needs, Community/Criminal Justice Resource Navigation & Referrals with Derrick Valencia and Victor Medina 8:30-12:00pm <b>Goodwill CC</b> Andrew Munoz Reentry Employment Specialist 9:00-12pm <b>Janus</b> Erika Urbietta	12:00-5:00pm <b>Friends Outside</b> Reentry Support, Basic Needs, Community/Criminal Justice Resource Navigation & Referrals with Victor Medina and Laura Zarate 1:00-4:30pm <b>Goodwill CC</b> Sulema Estaquio Reentry Employment Specialist 1:00-5:00pm <b>Janus</b> Erika Urbietta 1:30pm-5:00pm <b>AB109 SUD Assessment</b> Leo Torres 5:00-6:30pm <b>Friends Outside</b> Courage to Change Spanish Laura Zarate
<b>Wed</b>	9:00-12:00pm <b>Friends Outside</b> Reentry Support, Basic Needs, Community/Criminal Justice Resource Navigation & Referrals with Victor Medina 8:30-12:00pm <b>Goodwill CC</b> Sulema Estaquio Reentry Employment Specialist 9:00-12pm <b>Janus</b> Erika Urbietta	12:00-5:00pm <b>Friends Outside</b> Reentry Support, Basic Needs, Community/Criminal Justice Resource Navigation & Referrals with Gladis Perez, Xiomara Rivera, and Victor Medina 1:00-4:30pm <b>Goodwill CC</b> Sulema Estaquio Reentry Employment Specialist 1:00-5:00pm <b>Janus</b> Erika Urbietta 5:00-6:30pm <b>Friends Outside</b> Courage to Change Spanish Gladis Perez
<b>Thur</b>	9:00am-12:00pm <b>Friends Outside</b> Reentry Support, Basic Needs, Community/Criminal Justice Resource Navigation & Referrals with Derrick Valencia, Xiomara Rivera, and Victor Medina	1:15-5:00pm <b>Friends Outside</b> Reentry Support, Basic Needs, Community/Criminal Justice Resource Navigation & Referrals with Xiomara Rivera and Victor Medina 1:00-4:30pm <b>Goodwill CC</b> Andrew Munoz Reentry Employment Specialist
<b>Fri</b>	9:00am-1:00pm <b>Friends Outside</b> Reentry Support, Basic Needs, Community/Criminal Justice Resource Navigation & Referrals with Derrick Valencia, Xiomara Rivera, Gladis Perez, and Laura Zarate 8:30-12:00pm <b>Janus</b> Carmen Hernandez 9:00-12:00pm <b>Janus</b> Erika Urbietta 11:00-12:00pm <b>COE</b> Ismael Cruz	1:00-5:00pm <b>Friends Outside</b> Reentry Support, Basic Needs, Community/Criminal Justice Resource Navigation & Referrals with Gladis Perez and Victor Medina 1:00-4:30pm <b>Janus</b> Carmen Hernandez 1:00-5:00pm <b>Janus</b> Erika Urbietta 1:00-4:30pm <b>Goodwill CC</b> Sulema Estaquio Reentry Employment Specialist 12:00-6:30pm <b>COE</b> Ismael Cruz

# Santa Cruz County Probation Success Center

## Welcome!

The Santa Cruz County Probation Service Center (PSC) provides a wide variety of support and services to assist individuals in the criminal justice system to comply with all court orders, avoid criminal behavior, and successfully reintegrate into their community. Most services are provided through referral from the probation department based on assessed need, but limited walk-in support is also available.

## Hours and Location

The PSC is located at 303 Water Street in Santa Cruz, near the corner of Water and Ocean Street. Ordinary hours are Monday through Friday from 9:00 a.m. to 4:00 p.m. *Note that hours and access may vary based on Shelter In Place Orders (see below).* The front desk can be reached at (831) 454-2250.

## Classes and Services

**Friends Outside Restorative Justice Specialist.** Assistance is getting started with PSC services. Review and tracking case plan, assistance in overcoming barriers to service access and community reintegration. (Walk-in/ Appointment)

**COE Computer Lab and High School Diploma Tutoring.** Open computer and internet access for job and housing search, computer literacy support and enrolment/tutoring for high school diploma/equivalency. (Walk-in/ Appointment)

**Friends Outside Reentry Support Phone Line.** Support with basic needs and service access for individuals unable to come to the PSC. (831-427-5078)

**Goodwill Central Coast-** Assistance with accessing online job search tools, along with personalized coaching for reaching out to employers, completing applications, and succeeding in interviews (Walk-in/ Appointment).

**Monarch Positive Solution class-** This program focuses on providing tools to stop abusive behavior, developing an appreciation of emotions and changing the attitudes that have contributed to abusive behavior.

**Encompass ReTurn Project.** Trauma-informed mental health services for AB109 clients who have been incarcerated.

**Friends Outside CTBI Class.** Evidence-based curriculum addressing criminal thinking, behaviors, and identity by clarifying values, increasing self-awareness, esteem, and control, problem-solving and planning skills.

**MENTors Class.** Multi-generational parenting and father involvement program, including skill-building and peer support network. (Zoom)

**Monarch Women's Reentry Support Services.** Comprehensive community-based support through Monarch Community Services for women in reentry.

**Janus** – Janus has remained dedicated to its mission: Provide supportive, hope-inspiring and successful SUD treatment services in a professional and compassionate environment while assisting individuals and families on their journey toward wellness and recovery.

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