Santa Cruz County Probation Success! Center

303 Water Street, Santa Cruz CA 95060 (831) 454-2250

October 13th- October 17th, 2025

Services marked with an asterisk * are available for walk-in without appointment or enrollment

Day	Morning	Afternoon/Evening
	CLOSED	CLOSED
Mon		
Tues	9:00-12:00 Friends Outside Reentry Support, Basic Needs, Community/Criminal Justice Resource Navigation and Referrals with Claire Milburn/Laura Zarate 10:00-12:00 Janus Peer Support Specialist with John Ragona 9:00-12:00 Janus Case Manager with Lavada B. Holdener 9:00-12:00 COE Computer Lab and High School Diploma Tutoring with Ismael Cruz 9:00-12:00 Goodwill CC Employment Specialist with Sulema Eustaquio 9:00-12:00 Barrios Unidos Reentry Mentoring with Mary Lou	1:00-4:00 Friends Outside Reentry Support, Basic Needs, Community/Criminal Justice Resource Navigation and Referrals with Claire Milburn/Laura Zarate 1:00-3:30 Janus Peer Support Specialist with John Ragona 1:00-4:00 Janus Case Manager with Lavada B. Holdener 1:00-4:00 COE Computer Lab and High School Diploma Tutoring with Ismael Cruz 1:00-4:00 Goodwill CC Employment Specialist with Sulema Eustaquio 1:00-8:00 MENtors Class (Zoom) with Deutron Kebebew 5:00-7:00 Reentry Group* with Sam Cunningham and Mary Lou Alejandrez at Barrios Unidos (1817 Soquel Ave, Santa Cruz)
Wed	9:00-12:00 Friends Outside Reentry Support, Basic Needs, Community/Criminal Justice Resource Navigation and Referrals with Claire Milburn/Laura Zarate 9:00-12:00 COE Computer Lab with Virginia Hartman 10:00-12:00 Janus Peer Support Specialist with John Ragona 9:00-12:00 Janus Case Manager with Lavada B. Holdener 9:00-12:00 Goodwill CC Employment Specialist with Andrew Munoz	1:00-4:00 Friends Outside Reentry Support, Basic Needs, Community/Criminal Justice Resource Navigation and Referrals with Claire Milburn/Laura Zarate 1:00-4:00 COE Computer Lab with Virginia Hartman 1:00-3:30 Janus Peer Support Specialist with John Ragona 1:00-4:00 Janus Case Manager with Lavada B. Holdener 1:00-4:00 Goodwill CC Employment Specialist with Andrew Munoz 1:30-3:00 Friends Outside Skills for Reentry Class (CTBI) with Claire Milburn
Thurs	9:00-12:00 Friends Outside Reentry Support, Basic Needs, Community/Criminal Justice Resource Navigation and Referrals with Claire Milburn/Laura Zarate 10:00-12:00 Janus Peer Support Specialist with John Ragona 9:00-12:00 Janus Case Manager with Lavada B. Holdener 9:00-12:00 COE Computer Lab and High School Diploma Tutoring with Ismael Cruz 9:00-12:00 Barrios Unidos Reentry Mentoring with Mary Lou 9:00-12:00 Monarch Women's Reentry Support Services with Ana Ontiveros	1:00-4:00 Friends Outside Reentry Support, Basic Needs, Community/Criminal Justice Resource Navigation and Referrals with Claire Milburn/Laura Zarate 1:00-3:30 Janus Peer Support Specialist with John Ragona 1:00-4:00 Janus Case Manager with Lavada B. Holdener 1:00-4:00 COE Computer Lab and High School Diploma Tutoring with Ismael Cruz 1:00-4:30 Barrios Unidos Reentry Mentoring with Mary Lou 12:30-6:00 MENtors Class (Zoom) with Deutron Kebebew
Ë	9:00-12:00 Friends Outside Reentry Support, Basic Needs, Community/Criminal Justice Resource Navigation and Referrals with Claire Milburn 10:00-12:00 Janus Peer Support Specialist with John Ragona 9:00-12:00 Janus Case Manager with Lavada B. Holdener 9:00-12:00 Goodwill CC Employment Specialist with Sulema Eustaquio 9:00-12:00 COE Computer Lab with Rita	1:00-4:00 Friends Outside Reentry Support, Basic Needs, Community/Criminal Justice Resource Navigation and Referrals with Claire Milburn 1:00-3:30 Janus Peer Support Specialist with John Ragona 1:00-4:00 Janus Case Manager with Lavada B. Holdener
Sat	7:00-9:00 MENtors Class (Zoom) with Deutron Kebebew 9:00-11:00 MENtors Group (Zoom) with Deutron Kebebew 11:00-1:00 MENtors Class (Zoom) with Deutron Kebebew	1:00-3:00 MENtors Class (Zoom) with Deutron Kebebew 3:00-5:00 MENtors Class (Zoom) with Deutron Kebebew 6:00-8:00 MENtors Class – Spanish (15 Madison St. Watsonville) with Tony G.

South County Success! Center

2007 Freedom Blvd, Freedom, CA, 95019 Phone # 831-228-1182 Hours: Monday – Friday 9:00 a.m. to 5:00 p.m.

Center Schedule for October 13th – October 17th, 2025

Day	Morning	Afternoon/Evening
Mon	Site Closed Holiday	Site Closed Holiday
Tue	9:00-12:00pm Friends Outside Reentry Support, Basic Needs, Community/Criminal Justice Resource Navigation & Referrals with Xiomara Rivera and Victor Medina 8:00-12:00pm Janus Carmen Hernandez 8:30-12:00pm Goodwill CC Andrew Munoz Reentry Employment Specialist 9:00-12pm Janus Erika Urbieta	12:00-2:30pm Friends Outside Reentry Support, Basic Needs, Community/Criminal Justice Resource Navigation & Referrals with Victor Medina and Laura Zarate 1:00-4:30pm Janus Carmen Hernandez 1:00-4:30pm Goodwill CC Andrew Munoz Reentry Employment Specialist 1:00-5:00pm Janus Erika Urbieta 1:30pm-5:00pm AB109 SUD Assessment Leo Torres SITE CLOSED 2:30-5:00 for All Staff Meeting 5-6:30pm Friends Outside Courage to Change Spanish Laura Zarate
Wed	9:00-12:00pm Friends Outside Reentry Support, Basic Needs, Community/Criminal Justice Resource Navigation & Referrals with Victor Medina 8:00-12:00pm Janus Carmen Hernandez 8:30-12:00pm Goodwill CC Sulema Estaquio Reentry Employment Specialist 9:00-12pm Janus Erika Urbieta	12:00-5:00pm Friends Outside Reentry Support, Basic Needs, Community/Criminal Justice Resource Navigation & Referrals with Gladis Perez, Xiomara Rivera, and Victor Medina 1:00-4:30pm Janus Carmen Hernandez 1:00-4:30pm Goodwill CC Sulema Estaquio Reentry Employment Specialist 1:00-5:00pm Janus Erika Urbieta 5:00-6:30pm Friends Outside Courage to Change Spanish Gladis Perez
Thur	9:00am-12:00pm Friends Outside Reentry Support, Basic Needs, Community/Criminal Justice Resource Navigation & Referrals with Derrick Valencia, Xiomara Rivera, and Victor Medina 8:00-12:00pm Janus Carmen Hernandez 9:00-12pm Janus Erika Urbieta	12:00-5:00pm Friends Outside Reentry Support, Basic Needs, Community/Criminal Justice Resource Navigation & Referrals with Victor Medina 1:00-4:30pm Janus Carmen Hernandez 1:00-5:00pm Janus Erika Urbieta 1:00-4:30pm Goodwill CC Andrew Munoz Reentry Employment Specialist
Fri	9:00am-1:00pm Friends Outside Reentry Support, Basic Needs, Community/Criminal Justice Resource Navigation & Referrals with Xiomara Rivera, Derrick Valencia, and Laura Zarate 8:30-12:00pm Janus Carmen Hernandez 9:00-12pm Janus Erika Urbieta 9:30-12:00pm COE Ismael Cruz	1:00-5:00pm Friends Outside Reentry Support, Basic Needs, Community/Criminal Justice Resource Navigation & Referrals with Xiomara Rivera, Gladis Perez, and Victor Medina 1:00-4:30pm Janus Carmen Hernandez 1:00-5:00pm Janus Erika Urbieta 1:00-4:30pm Goodwill CC Sulema Estaquio Reentry Employment Specialist 1:00-5:00pm COE Ismael Cruz

Welcome!

The Santa Cruz County Probation Service Center (PSC) provides a wide variety of support and services to assist individuals in the criminal justice system to comply with all court orders, avoid criminal behavior, and successfully reintegrate into their community. Most services are provided through referral from the probation department based on assessed need, but limited walk-in support is also available.

Hours and Location

The PSC is located at 303 Water Street in Santa Cruz, near the corner of Water and Ocean Street. Ordinary hours are Monday through Friday from 9:00 a.m. to 4:00 p.m. *Note that hours and access may vary based on Shelter In Place Orders (see below)*. The front desk can be reached at (831) 454-2250.

Classes and Services

Friends Outside Restorative Justice Specialist. Assistance is getting started with PSC services. Review and tracking case plan, assistance in overcoming barriers to service access and community reintegration. (Walk-in/ Appointment)

COE Computer Lab and High School Diploma Tutoring. Open computer and internet access for job and housing search, computer literacy support and enrolment/tutoring for high school diploma/equivalency. (Walk-in/ Appointment)

Friends Outside Reentry Support Phone Line. Support with basic needs and service access for individuals unable to come to the PSC. (831-427-5078)

Goodwill Central Coast- Assistance with accessing online job search tools, along with personalized coaching for reaching out to employers, completing applications, and succeeding in interviews (Walk-in/ Appointment).

Monarch Positive Solution class- This program focuses on providing tools to stop abusive behavior, developing an appreciation of emotions and changing the attitudes that have contributed to abusive behavior.

Encompass ReTurn Project. Trauma-informed mental health services for AB109 clients who have been incarcerated.

Friends Outside CTBI Class. Evidence-based curriculum addressing criminal thinking, behaviors, and identity by clarifying values, increasing self-awareness, esteem, and control, problem-solving and planning skills.

MENtors Class. Multi-generational parenting and father involvement program, including skill-building and peer support network. (Zoom)

Monarch Women's Reentry Support Services. Comprehensive community-based support through Monarch Community Services for women in reentry.

Janus – Janus has remained dedicated to its mission: Provide supportive, hope-inspiring and successful SUD treatment services in a professional and compassionate environment while assisting individuals and families on their journey toward wellness and recovery.

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