



COORDINATED ACCESS FOR EMPOWERING SUCCESS BSCC Prop 47 Cohort III

https://www.bscc.ca.gov/s_bsccprop47/

CAFES Cohort III Partners

Santa Cruz County Probation

Janus of Santa Cruz

Goodwill Central Coast

Conflict Resolution Center

Santa Cruz County Office of the Public Defender

Santa Cruz Superior Court

Santa Cruz District Attorney's Office

Neighborhood Justice Program

Applied Survey Research

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Janus Staff Check In- on Clients:
Carolina Mendoza
Carmen Hernandez
Trunk or Treat 2024 North & South
County!

Janus Staff Check-In

Carolina Mendoza Case Manager I

What has been the most common area you are providing support to your clients in?

In working with mostly justice-involved clients, I have noticed that many need support with finding steady employment, housing, SLEs and mental health services. Some of our clients face challenges with transportation, as many do not have their own vehicle, and bus passes are pricey and not available for us to distribute. This makes finding employment and attending appointments difficult for clients. I have been providing support to our clients by assisting them get connected to different resources depending on their individual needs. I help them with their employment search by getting them set up with accounts and guiding them through the process. They are also set up with our Peer Support Specialist, Carmen Hernandez, for assistance in applying for Medi-Cal, CalFresh and other services. There is a noticeable difference in a client after you have set up a care plan and goals to tackle. They often end sessions feeling hopeful and with a smile. Clients have shown gratitude for the services they have received and the continued support from the CAFES Connector Team. Clients are thankful for having someone check in on them and support them in different areas of their life. Support for clients takes up many faces. They may need extra support in making and attending appointments, finding a PCP, and identifying additional needs. As an example, a client was very happy we were able to provide an extension for SLE. They expressed that had it not been for CAFES and the team working with him, he would probably still be using substances and homeless in the streets. They stated that being connected with CAFES has been life-changing, and exactly what he unknowingly needed.





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Carmen Hernandez Peer Support Specialist

What areas have been the most common in providing support to your clients?

- Assisting with Benefits: Helping them apply for Medical Insurance and food stamps. Showing them how to navigate the website.
- Accompanying Clients: Supporting clients by attending court appearances and medical appointments, offering emotional and practical support through out the process.
- Advocacy: Advocating for clients in various areas. Including translating paperwork and documents to ensure understanding.
 Along with helping job applications by guiding them through resume building and job search.
- Resource Identification: Identifying and connecting clients to essential resources such as housing employment opportunities, and community services.
- Housing Support: A significant portion of my work focuses on helping clients find stable housing, especially sober living environments. I assist them in securing housing and help them integrate back into the community, providing ongoing support for a successful transition.





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TRUNK OR TREAT 2024 NORTH COUNTY

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TRUNK OR TREAT 2024 SOUTH COUNTY







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